Karama Mohammed Sheikh

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Personal Profile

A highly motivated and dedicated individual with extensive experience in customer-facing roles, security, and delivery services. I possess a naturally flexible, responsible, and proactive attitude, consistently demonstrating excellent communication skills and the ability to work efficiently both independently and as part of a team. With a strong work ethic, I am committed to delivering high-quality service, ensuring punctuality, and maintaining a strong sense of community. I thrive in environments that require self-motivation, problem-solving, and excellent customer service.

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Key Skills and Attributes

• Strong decision-making and problem-solving abilities

• Excellent communication skills, both written and verbal

• Proven ability to manage tasks and teams effectively

• High level of organisation and time management skills

• Skilled in providing excellent customer service

• Ability to lead, motivate, and work collaboratively in a team

• Physically fit, with a strong commitment to working outdoors in all weather

• Ability to adapt and learn new skills quickly

• Full UK Manual Driving Licence (no more than 6 penalty points)

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Employment History

Self-Employed Taxi Driver

2021 - Present

• Provided safe, efficient transportation services for customers.

• Maintained punctuality and reliability in picking up and dropping off passengers.

• Ensured the vehicle was well-maintained and clean, offering a professional service.

Totally Secure

Security Officer, Sept 2019 – 2021

• Conducted active patrols, monitored access points, and ensured a safe environment.

• Responded swiftly to emergency situations and distress calls.

• Maintained a visible and approachable presence, providing excellent customer service.

Kingdom Security

Security Officer, Sept 2018 – Sept 2019

• Provided security through diligent patrols and equipment control.

• Ensured safety by responding to distress calls and emergency situations.

• Collaborated with the security team to maintain a professional environment.

Brooknight Security

Security Officer, Sept 2017 – Sept 2018

• Monitored premises through regular patrols and CCTV surveillance.

• Ensured compliance with safety procedures and legal standards.

• Provided assistance and ensured the safety of staff, visitors, and assets.

AKD Security

Security Officer, Jul 2018 – Aug 2018

• Secured premises and monitored CCTV footage.

• Responded to alarms, conducted investigations, and documented incidents.

• Provided security services including visitor access control and emergency response.

Subway

Team Member, Apr 2017 – May 2018

• Prepared food and handled customer orders in a fast-paced environment.

• Provided customer service and ensured cleanliness and hygiene standards.

• Operated the Point-of-Sale system and handled transactions.

Royal Mail

Post Officer, Jan 2015 – Mar 2017

• Provided customer service in a postal environment.

• Sold financial and retail products, meeting sales targets.

• Managed the sale of stamps, processing of letters, and parcels.

• Administered bill payments and vehicle registrations.

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Education & Training

• Level 1 IT Software Development, Northampton College

• Certificate in HE Computing, Elizabeth School of London

• English & Maths, Northampton College Booth Lane

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Hobbies and Interests

I enjoy travelling, meeting new people, and experiencing new cultures. My other interests include continuing my education, particularly in Human Resources, as well as passing the practical driving assessment. I also enjoy exercising and spending time with family and friends.

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References

Available on request